

Pre-bookable Saturday Morning Surgeries

This leaflet provides answers to some of the common questions regarding our new “extended hours” **routine** pre-bookable Saturday morning Surgeries.

What are they?

If you find it difficult to attend during the week, you can now pre-book a routine appointment with your GP. These surgeries will be on various Saturday Mornings and will be run by one of the GPs.

Who is it for?

In response to patient feedback, these appointments have been developed to help those who struggle to attend during the week. Anyone can book one of these slots but they are specifically intended to help those patients who work full-time and otherwise would need to take time off to attend their GP.

What **can** be done in these appointments?

Only routine care can be provided in these GP appointments, including medication reviews, general health problems and cervical smears

What **can NOT** be done in these appointments?

The Dr cannot provide any Emergency care or routine nursing care such as dressing changes, blood tests or injections; this “walk-in” service is provided at the **Bath NHS Walk-in Centre**, Riverside Health Centre, James Street West, Bath. BA1 2BT.

We do not offer routine Diabetic, “Smart Heart” and Travel clinic appointments in these surgeries.

What if it is an Urgent problem or Emergency?

BEMS - The Out of Hours GP service will continue at Riverside Health Centre from 6pm Fri – 8am Monday. They will continue to provide GP appointments for any urgent care. You can contact them on **01980 626226**.

If you don’t have a booked appointment with the GP, you will NOT be able to be seen during these pre-bookable surgeries. We cannot offer a walk-in service as these routine appointments will be very popular and the Doctor will be fully booked in advance.

What if I need a visit?

Your GP will not be able to provide any home visits during these busy pre-booked surgeries. This service will continue to be provided by **BEMS** - The Out of Hours GP service **01980 626226**

What if I need a prescription?

We will continue to provide a routine repeat prescription service; this will require a minimum of 2 working days to provide a prescription. We cannot provide urgent prescriptions on the day, in an emergency this service will be provided through **BEMS**, but it is much better to plan ahead to prevent running out in the first place.

Our Receptionist will be available for you to drop off and pick up scripts, book future appointments and answer queries.

If you require any further information then please ask at reception or call **01225 837171**

